RANCHO **CUCAMONGA VICTORIAGARDENSHOA.COM**

VICTORIA GARDENS SPRING 2021



THIS ISSUE

Board/Management Updates Board of Directors Information Management Contact **Patrol Contact** Rule Reminders Helpful Contacts

BOARD OF DIRECTORS

Marc Steinorth - President

Sandy Villegas - Vice President

Linda Facer - Treasurer

Hector Romero - Secretary

MANAGEMENT

Action Property Management 1250 Corona Pointe Court, Ste. 404 Corona, CA 92879

Tel: (800) 400-2284 (Community Care Department)

Community Manager: Scott Sears, CCAM, CMCA, AMS Email: ssears@actionlife.com

PATROL

Supreme Force Services Tel: (888) 513-6723

BOARD & MANAGEMENT UPDATES

- Paint & Construction Project: Empire Works is estimated to be completed by the end of May. Once Empire feels your building is complete, you will receive a card to note any touch ups that are needed. If you haven't received a card - your building is not done.
- Front door edges will be painted by Empire Works at the end of the project. Three (3) Saturdays will be provided to accommodate residents as the door will need to remain open for several hours to allow for proper drying.
- Concrete Repairs: Various buildings will have concrete replaced once Empire Works is finished with the painting.
- Board Member changes/updates: Ben Cutler and John Taylor are no longer Board Members. We happily announce the return of Marc Steinorth and new Board Member, Linda Facer.
- Planting on Gatsby is complete.

AMENITY UPDATES

The gym has opened as of March 29th with restrictions

- Daily gym hours are 4:00am-11:00pm.
- Signed waiver is required. Fob will not be activated until the waiver has been provided to management.
- Access to the gym is by appointment only and limited to 55 minute increments.
- No more than three (3) people at one time.
- Must be at least 14 years old to use the gym. Ages 14-17 must be accompanied by parent or guardian.
- Reservations can be made online at https://vg-gym.bookafy.com

Pool, Spa, and Barbeques are now open for your enjoyment

Pool Hours:

Sunday - Thursday 6am-10pm Friday - Saturday 6am-11pm

- It is encouraged to wear a mask when inside the restroom and to social distance.
- Spray bottles have been placed in the pool area, with a cleaning solution made of water & Dawn soap. When you are done using a chair, please mist the chair with the cleaning solution.
- It is preferred to place your towel on the pool cushions and lay/sit on the towel to help preserve and protect the cushions.
- Pool & Spa rules must be adhered to at all times. You can find the rules
 posted in the pool area, on the resident portal or you may contact
 management to receive a copy of the rules.

RULES AND COURTESY REMINDERS

1. Owners and residents are responsible for picking up their dog's waste at all times.

Here are some important reasons why picking up after your dog is important:

- a. Dog waste can take up to 12 months before breaking down.
- b. The parasites & bacteria in dog waste can spread diseases to other dogs and even to you. E. Coli and Salmonella are some of the bacteria that are carried in dog waste.
- c. Dog waste is not a fertilizer like cow manure is. Cows eat plant matter which allows it to be used as compost in gardens & fields. Dog waste can contaminate fruits, vegetables, & surrounding areas with its harmful bacteria.

It's not only common courtesy to pick up after your dog, but it's also your duty as a pet owner.

- **2. Be aware** always lock your doors and keep your garage closed. There have been incidents lately with unwanted intruders on patios and even balcony's.
- 3. Trash containers may be placed no earlier than 7:00 pm the night before pick-up and must be removed and stored out of view of the common area by Monday night. Trash containers must be <u>labeled</u> with your building and unit number. Any unlabeled trash/recycle bin can be reported as abandoned and removed from the community. This will also help avoid receiving a letter for trash containers that do not belong to you.
- 4. Lately there have been more noticed parking concerns. (A) Garages must be used to park your vehicle(s) in. They cannot be used for storage or work stations. (B)When parking in the community, please take the time to ensure you are parked in a single space, inside the lines. When one vehicle parks incorrectly, it causes a domino effect and other vehicles are then forced to park incorrectly. (C) Vehicles may not be stored longer than 96 hours even with

an approved parking permit.

BOARD MEETINGS

Board Meetings are typically held on the 4th Tuesday of every month, however this is subject to change. The next meeting is Tuesday, May 25th at 6:00 pm. Notices and agendas will be posted on the bulletin board at the clubhouse.

Board Meetings are currently held via zoom.

WHO DO YOU CALL?

Management Contact Information



- ccgeneral@actionlife.com requests for service or work orders, questions about rules or assessment accounts.
- ccpriority@actionlife.com for more urgent matters such as broken entry gates, issues accessing the pool areas, broken sprinklers, FOB and directory programming, etc...
- dwinn@actionlife.com to submit your Architectural Applications, Notice of Completion Forms, or any questions regarding ARC guidelines.

Action Property Management is available 24/7 for after-hours emergencies. On-call managers can be reached at (949) 450-0202.

San Bernardino County Fire Department - (909) 477-2770

City of Rancho Cucamonga - (909) 477-2700

Solid Waste - Burrtec - (909) 987-3717

Gas - So Cal Gas Company - (800) 427-2200

MeterNet - (800) 985-1179

Non-Emergency - Rancho Cucamonga Police - (909) 477-2800

Patrol - Supreme Force Services - (888) 513-6723

Management - Action Property Management - (800) 400-2284

