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## BOARD OF DIRECTORS

Marc Steinorth - President

Sandy Villegas - Vice President

Linda Facer - Treasurer

Hector Romero - Secretary

Carlos Calderon - Member at  
Large

## MANAGEMENT

Action Property Management  
1250 Corona Pointe Court, Ste.  
404  
Corona, CA 92879

Tel: (800) 400-2284  
(Community Care Department)

Community Manager:  
Brittany Hammond  
Email: bhammond@actionlife.com

## PATROL

Supreme Force Services  
Tel: (888) 513-6723

## Board & Management updates

- Paint & Construction Project is complete!
- Pool renovations will be coming soon - the Association has contracted with Architerra to begin a sketch design of the pool area. Look out for an upcoming meeting that everybody is welcome to attend.
- The clubhouse will be getting a much needed revamp at the beginning of 2022. The Board of Directors is currently in the process of hiring an interior designer.
- Save the Date: The Association will be having a Community Holiday Event on Thursday, December 9th from 6pm-8:30pm. Details to be provided to membership once finalized.



# Courtesy Reminders & Information

- **Packaging "popcorn"** - The holiday season is upon us and we may be receiving packages (or sending packages) that contain "packing popcorn" to keep gifts safe during transit. However, if this "popcorn" is just thrown into your recycling bin, it may fly away when Burrtec picks up our trash. Please be sure to put the "popcorn" in a secure bag and then put this bag into your recycling container. It will help the "fly away popcorn" from littering Victoria Gardens.
- **Trash Containers** - In accordance with the Rules & Regulations, your trash containers should be labeled. This helps Management determine who trash containers belong to and help avoid you receiving a pesky letter for containers that do not belong to you!

## CHRISTMAS IN VICTORIA GARDENS VISIT TRURO

New for 2021. Take a stroll through Victoria Gardens Mall and revel in the festivities with the new Christmas Lights, brought to you by Truro BID. The lights will be illuminated daily from Friday November 19th  
See below for times when you can catch the lights:  
Friday 19th November- 7pm-8pm  
Daily thereafter from 08.00 - 10.00, and 14.00 - 16.00.

### Santa's Arrival & Tree Lighting at Victoria Gardens Mall

November 10th at 7pm, Santa will arrive! Don't miss his arrival, along with the Christmas tree lighting, fireworks & a magical snowfall.



"The Gathering" Crafters Market at Victoria Gardens is now occurring every Friday of the month

Please do not throw cigarette butts on our beautiful grounds.

Not only is it unsightly, cigarette butts are not biodegradable.

Once again, we must remind our dog lovers and owners to please pick up after your dog.

Dog feces is more than just unsightly - it's an environmental pollutant and a human health hazard.



In an effort to help identify which vehicles belong in the community, you are encouraged to complete a vehicle registration form. The form can be found on the Resident Portal, under forms. Please email the completed form to your Community Manager.

# BOARD MEETINGS

Board Meetings are typically held on the 4th Tuesday of every month, however this is subject to change. The next meeting is Tuesday, November 16th at 6:00 pm. Notices and agendas will be posted on the bulletin board at the clubhouse.

Board Meetings have resumed in the clubhouse. We hope to see you there!

## who do you call?

### Management Contact Information



- ccgeneral@actionlife.com - requests for service or work orders, questions about rules or assessment accounts.
- ccpriority@actionlife.com - for more urgent matters such as broken entry gates, issues accessing the pool areas, broken sprinklers, FOB and directory programming, etc...
- dwinn@actionlife.com - to submit your Architectural Applications, Notice of Completion Forms, or any questions regarding ARC guidelines.

Action Property Management is available 24/7 for after-hours emergencies. On-call managers can be reached at (949) 450-0202.

San Bernardino County Fire Department - (909) 477-2770

City of Rancho Cucamonga - (909) 477-2700

Solid Waste - Burrtec - (909) 987-3717

Gas - So Cal Gas Company - (800) 427-2200

MeterNet - (800) 985-1179

Non-Emergency - Rancho Cucamonga Police - (909) 477-2800

Patrol - Supreme Force Services - (888) 513-6723

Management - Action Property Management - (800) 400-2284

